Understanding Authentic Certification for ISO 9001 & Green Practices

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INTRODUCTION

- NAAC criteria among other parameters also gives weightage to:
- ISO 9001 – cl 6.5.4 of University Manual
- Green practices – cl 7.1.7/7.1.8 of University Manual
- Additional to be considered green practices – cl 7.1.3 to 7.1.6
- Green audit report – mentioned in cl 7.1.8
- This lead to HEIs seeking independent certificates/reports
- Let us see some of them

QRO
QUALITY RESEARCH ORGANIZATION

Certificate of Registration

This is to certify that

SHIKSHAN PRASARAK MANDALI'S

NUTAN MARATHI VIDYALAYA MARATHI SHALA

545, SHANIWAR PETH, PUNE -411 030 MAHARASHTRA (INDIA)

has been independently assessed by QRO
and is compliant with the requirement of:

ISO 9001:2015

Quality Management System

For the following scope of activities:

PROVIDING PRIMARY EDUCATIONAL SERVICES TO THE STUDENTS IN ACCORDANCE WITH THE GENERAL CURRICULUM AS PRESCRIBED BY THE DISTRICT EDUCATION DEPARTMENT AND THE MAHARASHTRA STATE EDUCATION MINISTRY.

Date of Certification: 17th May 2022
1st Surveillance Audit Due: 16th May 2023
2nd Surveillance Audit Due: 16th May 2024
Certificate Expiry: 16th May 2025

Certificate Number: 2022051732

QRO QUALITY RESEARCH ORGANIZATION
UKAF UKAF-CB-004
QUALITY RESEARCH ORGANIZATION QRO QRO Certification LLP

Head of Certification

Validity of this certificate is subject to annual surveillance audits to be done successfully on or before 365 days from date of the audit.
(In case if surveillance audit is not allowed to be conducted: this certificate shall be suspended / withdrawn).
The Validity of this certificate can be verified at www.qrocert.com
This certificate of registration remains the property of QRO Certification LLP, and shall be returned immediately upon request.
QRO Certification LLP is accredited by UK Akkreditering Forum Limited, UK (www.ukaf.org.uk)
5 Jupiter House, Calleva Park, Aldermaston, Reading Berkshire RG78NN UK

India Office : QRO Certification LLP
142, IInd Floor, Avtar Enclave, Near Paschim Vihar West Metro Station, Delhi-110063, (INDIA)
Website : www.qrocert.com, E-mail : info@qrocert.com

Certificate

This is to Certify that

Sanchalit Arts College

(Run Under: Dhandaimata Education Society)

Post Box No. 50, Dhekusim Road, Tal. Amalner,
Jalgaon - 425 401 Maharashtra, India

Compliance with

Quality Management System

ISO 9001:2008

for the following scope:

Imparting Arts Education to the Bachelor Degree Students

Certificate No. : QMS/0583/1013
Original Certificate Date : 30th - October - 2013
Issue Date : 30th - October - 2013
Expiry Date : 29th - October - 2016

Authorised Signature

For **Quality Control Certification**

Head Office: 2nd Floor, Aman Market, Narela Mandi, Delhi - 110 040, India

UK Office: 1929, Chynoweth House, Trevissome Park, Truro - TR4 8UN, Cornwall, UK

This certificate remains the property of QC Certification to whom it must be returned on request. This certificate doesn't provide the certified organisation with immunity from its legal obligations. To check your certificate status visit: "http://uasl.uk.com/certifiedorganization.html" Quality Control Certification accredited by UASL, UK

CERTIFICATION SERVICES

Registration Certificate

This is to Certify that

RAJEEV GANDHI INTERNATIONAL PUBLIC SCHOOL

IN FRONT OFGADAHARA HIGHER SECONDARY SCHOOL, KAJAN ROAD,

PADAINIYA, SINGRAULI, (M.P.), INDIA.

has been assessed by Global Certification services and found to comply the requirements of

ISO 9001 : 2015

Quality Management System

For the following activities :

PROVISION FOR EDUCATION PROGRAMME

The Validity of Certificate is subject to regular surveillance audit on or before below mentioned dates and it's only valid after successfull surveillance with continuation letter issued by GCS

Initial Date of Certification - 27th April 2017

Current Date of Certification 27th April 2017

Date of Expiry :
27th April 2020

1st Surveillance Audit
March 2018
2nd Surveillance Audit
March 2019

Certification Number :
GCS/QMS/1907

Global Certification Services

CERTIFIED ISO REGISTERED

UKAF

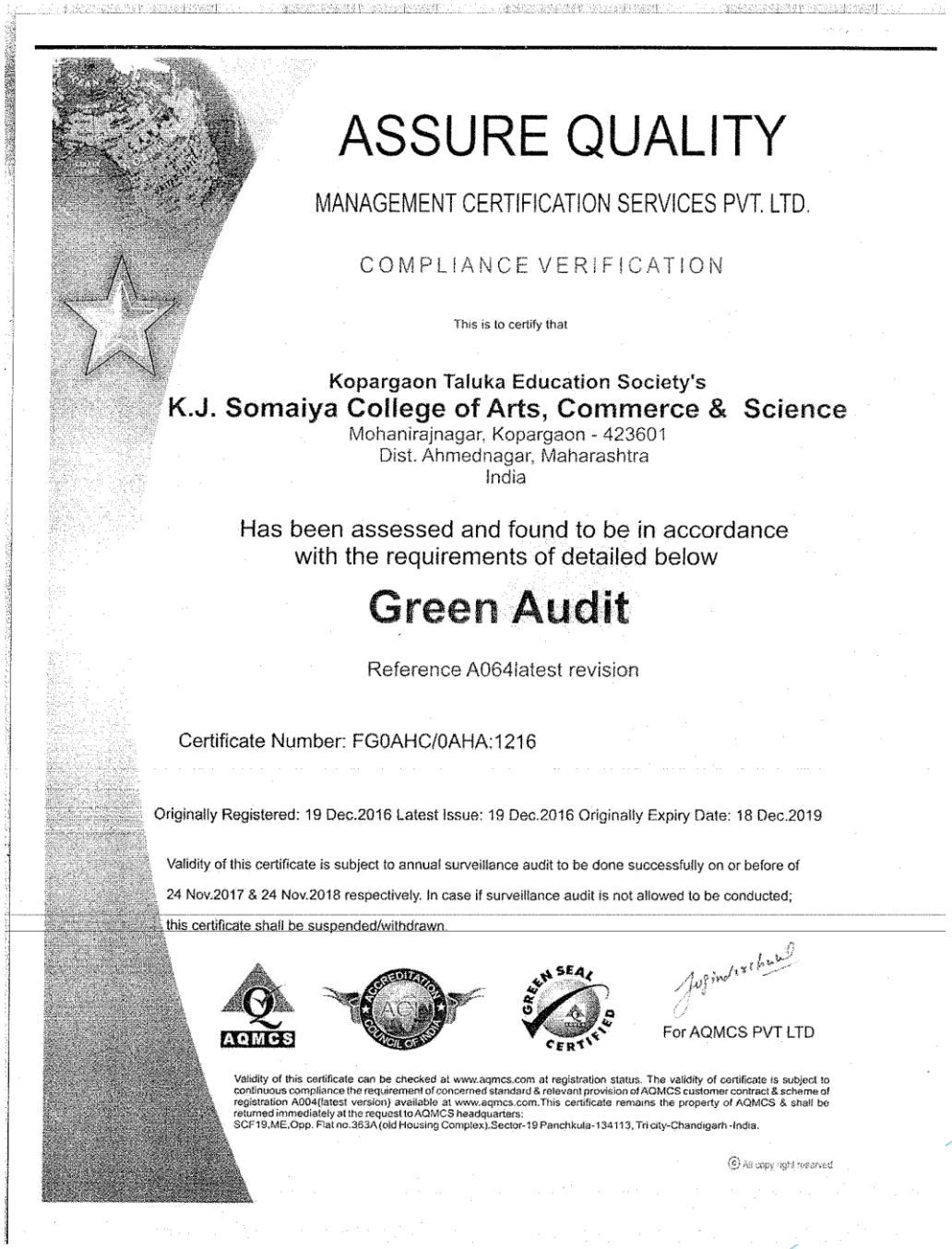
REGN NU-UKAF-CB-024

Director

Global Certification Services

MF-12, A-Block, Mansarovar Complex, Bhopal-462001 (M.P.),
Ph.: 0755-6459212, 8109031371, **Email:** globalcertification@ymail.com,
To Check the Certificate validity pliease refer Web:www.globalcertification.co.in

This certificate of registration remains the property of GCS and shall be returned immediately upon request.
GCS is accredited by UK Akkreditering Forum Limited, UK (www.ukaf.org.uk)
5 Jupiter House, Calleva Park, Aldermaston, Reading Berkshire RG78NN UK



ASSURE QUALITY

MANAGEMENT CERTIFICATION SERVICES PVT. LTD.

COMPLIANCE VERIFICATION

This is to certify that

Kopargaon Taluka Education Society's

K.J. Somaiya College of Arts, Commerce & Science

Mohanirajnagar, Kopargaon - 423601
Dist. Ahmednagar, Maharashtra
India

Has been assessed and found to be in accordance with the requirements of detailed below

Green Audit

Reference A064latest revision

Certificate Number: FG0AHC/0AHA:1216

Originally Registered: 19 Dec.2016 Latest Issue: 19 Dec.2016 Originally Expiry Date: 18 Dec.2019

Validity of this certificate is subject to annual surveillance audit to be done successfully on or before of 24 Nov.2017 & 24 Nov.2018 respectively. In case if surveillance audit is not allowed to be conducted; this certificate shall be suspended/withdrawn.

AQMCS

ACI

GREEN SEAL CERTIFIED

For AQMCS PVT LTD

Validity of this certificate can be checked at www.aqmcs.com at registration status. The validity of certificate is subject to continuous compliance the requirement of concerned standard & relevant provision of AQMCS customer contract & scheme of registration A004(latest version) available at www.aqmcs.com.This certificate remains the property of AQMCS & shall be returned immediately at the request to AQMCS headquarters:
SCF19,ME,Opp. Flat no.363A (old Housing Complex),Sector-19 Panchkula-134113, Tri city-Chandigarh -India.

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WHAT IS INTERESTING ABOUT THEM

- Generally good looking
- Number of logos to impress recipients
- Reference to foreign addresses – which enhances their value
- Claiming some accreditation – UKAF, UASL, Accreditation Council of India
- What if I say that these certificates are unauthentic and have little value – surprised?
- They actually are
- Made me reach out to NAAC

NAAC ADVISORY

- Finally was able to persuade NAAC to issue advisory
- 26 May 2022 with a timeline of one year to HEIs to change their certificates to authentic ones
- Advisory provides guidance to obtain authentic certificates
- Why are unauthentic certificates in the market – you may ask
- Necessary to understand who can certify

Annexure-8

NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL, BENGALURU

Advisory on ISO 9001/Green Certificates/Audits

In the manuals for Self-Study Report for institutional accreditation there are couple of metrics on quality audit; green audit, energy audit, and environmental audit;

This has led to several institutions going for certifications and falling prey to unscrupulous private certifying/audit agencies issuing certificates to unsuspecting academic institutions.

It is informed that there is an international system of accreditation of such audit/certifying agencies in which the National Accreditation Board of Certification Bodies (NABCB), a constituent Board of the Quality Council of India, attached to the Ministry of Commerce & Industry, is member from India (website - http://nabcb.qci.org.in/index.php). The international system for certification operates under the aegis of the International Accreditation Forum (IAF) and its member accreditation bodies (ABs) are listed on its website iaf.nu. Similarly, for inspection/audit, which is a one-time activity, the international system is operated under the International Laboratory Accreditation Cooperation (ILAC) of which also NABCB is a member. A list of ILAC members can be seen on its website https://ilac.org/

It is therefore advised that the following should be observed:

1. It should be ensured that the ISO 9001 certificates are from certifying agencies accredited either by NABCB or any member AB of IAF. The certificate should carry the logo of the AB concerned.
2. There is now an ISO standard for educational institutions, ISO 21001, and institutions may obtain certification under this standard from any certifying agency as mentioned in 1. above in lieu of ISO 9001 certification.
3. As for green certification, there are recognized standards such as ISO 14001 for environment management systems or ISO 50001 for energy management systems which promote green practices and certificates to these may be obtained following advice in 1. above.
4. Any other certification claimed to be green certification should be to a recognized standard and the agency should be accredited as mentioned in 1. above
5. In case any institution goes for a one-time green audit, it should ensure that the agency is accredited as per ISO 17020 for a recognized standard/criteria for green audits by NABCB or any member of ILAC and the report/certificate carries logo of the AB.

The logo of the AB on the certificate ensures that the audit/certifying agency is accredited for auditing/certifying educational institutions and hence essential.

All academic institutions who have already obtained such certificates should check that they have authentic certificates and if not, ensure that these are replaced as per above advisory within one year.

In case of any doubts, academic institutions may consult NABCB at nabcb@qcin.org.

Sd/-
NAAC

WHO CERTIFIES?

- Anyone
- No law or regulation – no licence or authentication required to issue test reports or ISO certificates – or any kind of certificates – GMP certificates, Green audit certificates
- No legal bar on anyone setting up a inspection/certification body
- Can be proprietorship, partnership, society, private or public limited – profit or non profit – governmental or private or non governmental organization
- Generally all that is needed is people and documentation –, no equipment or technology except IT tools – can operate even without a physical office

WHAT IS CERTIFICATION ?

- Third-party attestation related to an object of conformity assessment, with the exception of accreditation – ISO 17000
  - *Certification of a management systems is sometimes also called registration.*
  - *Certification is applicable to all objects of conformity assessment except for conformity assessment bodies themselves, to which accreditation is applicable.*
- *Object could be product, process, service, organization, facility, management system, person*

TYPES OF CERTIFICATIONS

- **Product Certification** –ISI Mark/Agmark
- **Process Certification** – Organic, GlobalGAP
- **Service certifications** – Training, education
- **Systems Certification** – Management systems standards like ISO 9001, ISO 14001, ISO 21001, ISO 22000, ISO 27001, ISO 45001, ISO 50001 - and the tribe is growing !!! – usually called ISO certificates
- **Personnel Certification -** Yoga professional certification in India – Welders, Lift operators etc globally – more popular where no formal education – skill development ecosystem in India –Sector Skill Councils

HOW TO DISTINGUISH AN AUTHENTIC AGENCY?

- In developing economies, initially govt set up standards bodies which also engaged in certification – ISI - Agmark
- Now certification/audit open to private sector
- If governmental bodies – some confidence – expected to follow rules
- Private – what assurance about their quality and reliability?
- By name or brand – word of mouth???
- The only recognized means – **accreditation -** of third party bodies

WHAT IS ACCREDITATION

- **Third-party attestation** related to a **conformity assessment body**, conveying formal demonstration of its **competence**, **impartiality** and **consistent oper**ation in performing specific conformity assessment activities – ISO 17000
- **Important to note** – only applies to bodies which are engaged in conformity assessment – labs/inspection bodies/certification bodies/validation & verification bodies
- **Not to be confused with accreditation in education or healthcare** – equivalent to certification in ISO world – and accreditation bodies in these sectors actually certification bodies

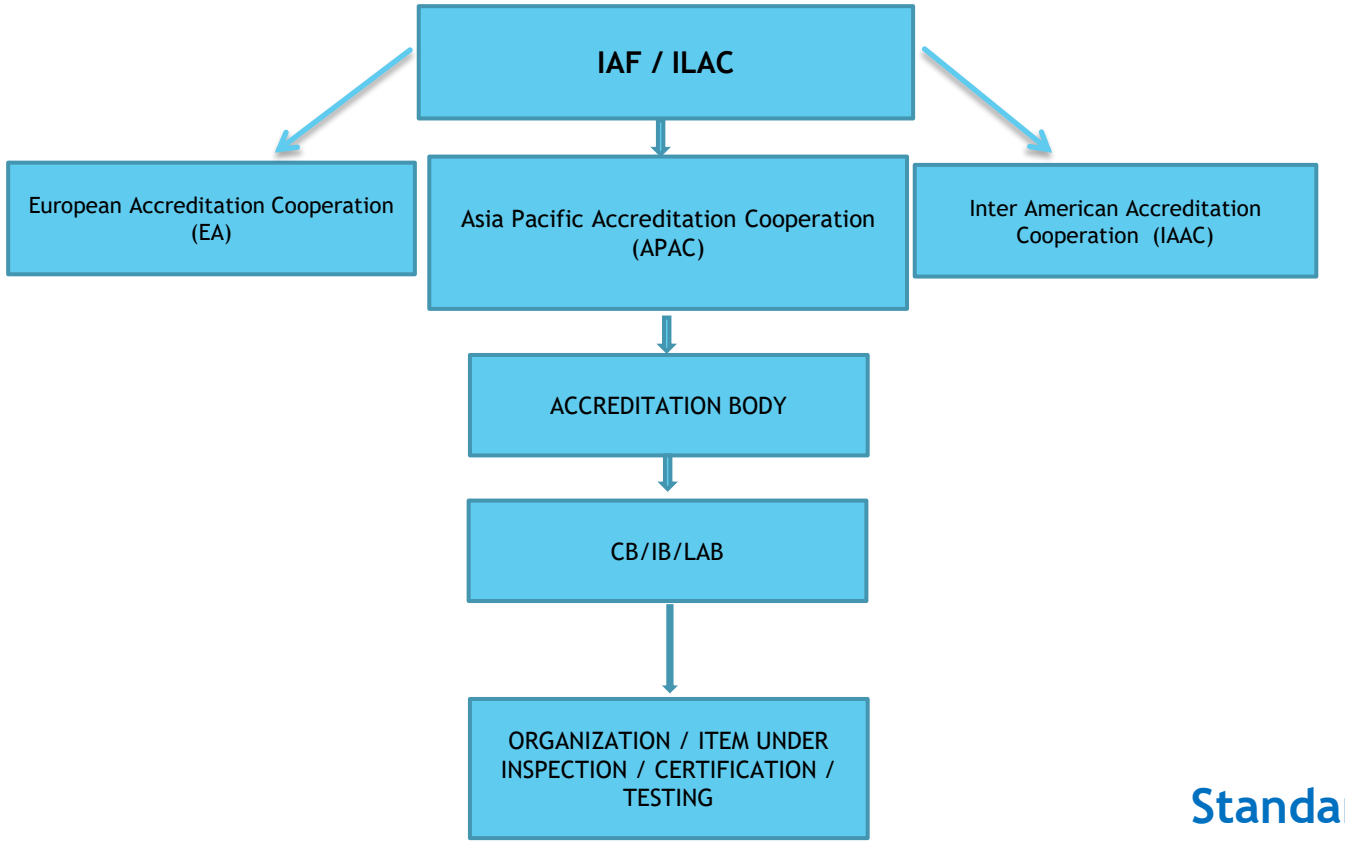
WHO SUPERVISES CERTIFICATION/ INSPECTION GLOBALLY

- **ISO does not – only into standards setting – no role in certification**
- **International Accreditation Forum** – established in 1993 - global association of accreditation bodies - NABCB member from India
- **International Laboratory Accreditation Cooperation** – started as conference in 1977 – formal body in 1996 – lab and inspection – association of ABs – NABCB, NABL, QAI, FDAS – members from India – only NABCB in inspection
- Developed system of evaluation of ABs – through regional bodies – Asia Pacific Accreditation Cooperation (APAC) for India – peer evaluation every 4 years – IAF evaluates regional bodies
- ISO provides standards – ISO 17011 for ABs - ISO 17021 series for MS certification – ISO 17065 for product/process/service certification – ISO 17024 for personnel certification – ISO 17020 for inspection
- IAF/ILAC MoUs with ISO to rely on its standards
- IAF/ILAC system even though voluntary provides authentication needed for inspection/testing/certification – not required by law

INTERNATIONAL ACCREDITATION SYSTEM

- ***International Bodies*** - Association of accreditation bodies – **International Accreditation Forum (IAF)** for CBs, **International Laboratory Accreditation Cooperation (ILAC)** for Labs and IBs – on way to merging into single body
- ***Regional Bodies*** – **Asia Pacific Accreditation Cooperation (APAC) - specialist body of APEC - some govt endorsement**
- ***Similar bodies in other Continents*** – recognized by IAF/ILAC - **European Accreditation Cooperation (EA), Inter American Accreditation Cooperation (IAAC), African Accreditation Cooperation (AFRAC), Arab Accreditation Cooperation (ARAC) - SDAC (in Africa) -** evaluated by IAF
- ***Multilateral Mutual Recognition Arrangement*** – MLAs in IAF, MRAs in ILAC
- India: NABCB MLA signatory of IAF; NABL, QAI MRA signatories of ILAC

EQUIVALENCE FRAMEWORK



ISO 17011

ISO 17020
ISO 17025
ISO 17021
ISO 17065
ISO 17024

Standards against which certified - ISO/IEC Standards

ISO 9001 / ISO21001

RISKS IN CERTIFICATION

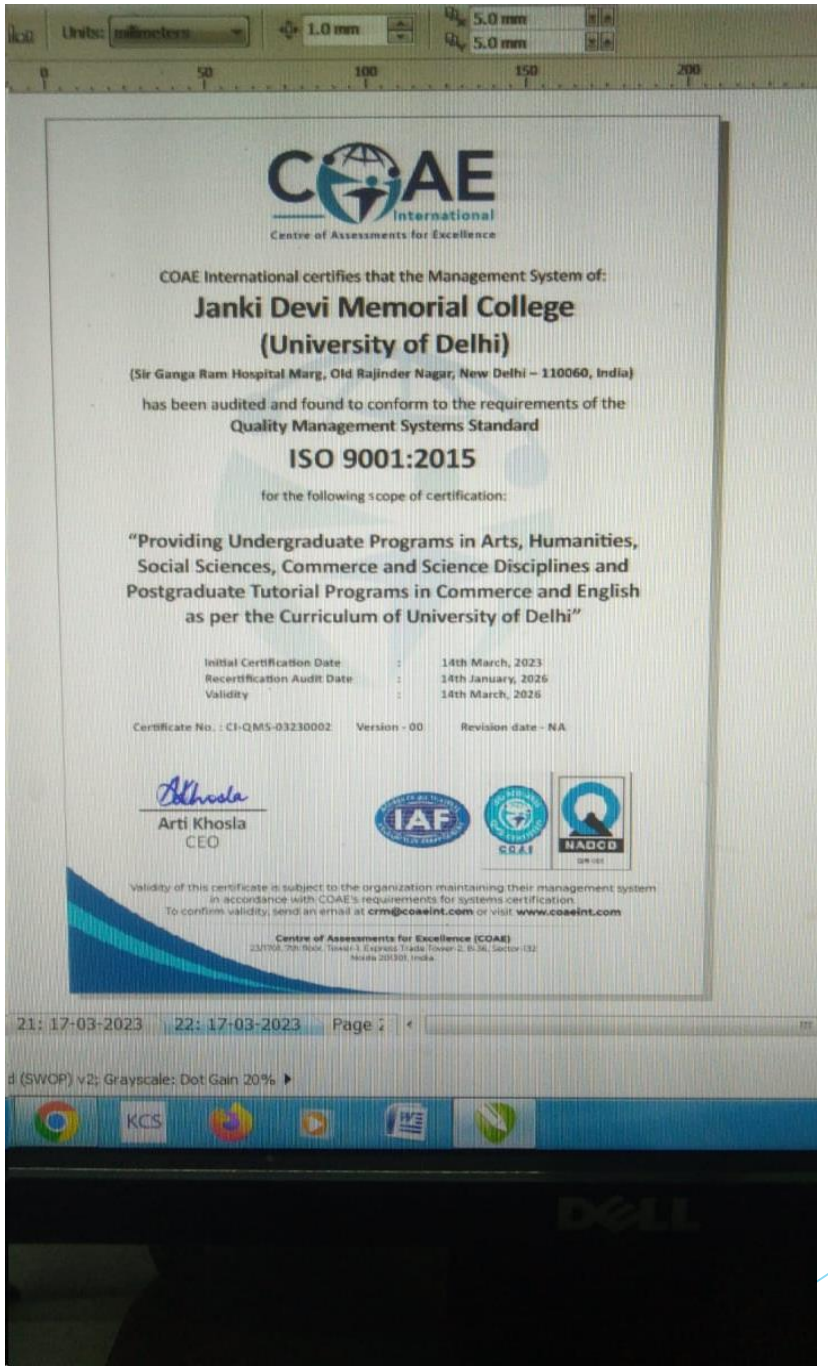
- How to establish CB is authentic, competent, follows process
- Unaccredited CBs – issuing unaccredited certificates – no AB logo - one problem
- Audit or certification against a defined standard or criteria – without any criteria not acceptable – Green audit certificate
- **Private ABs outside IAF system** – show address in Europe/USA etc – unknown - CBs claiming accreditation – no knowledge of credentials – **bigger problem**
- Indian market full of such CBs – unauthentic, even fraudulent certificates – not confined to ISO standards - certificates issued even for CE mark of Europe or USFDA – without authorization
- Most stakeholders – govt, govt agencies, procurement wings, industry, consumers unaware of the system of accreditation – fooled by cheap certificates – even without audits – even HEIs have been part of this

CONTENTS OF CERTIFICATE

- 1. Name and address of the organization certified
- 2. Scope of certification describing its activities under certification – e.g. Provision of education for medical, engineering ….(broad range of disciplines/level)
- 3. Standard or normative document (or sometimes scheme or regulation) against which certification is granted e.g. ISO 9001 (standard) or GlobalGAP (scheme) – these have to be formal, requirement standards or specifications or regulations for products or process or person etc
- 4. Date of issue and expiry of certificate – in ISO 9001/21001 etc – 3 years - others can vary

CONTENTS *(Contd)*

- 5. Unique identification number of the certificate
- 6. Name and address of the CB
- 7. Logo of the CB
- 8. Accreditation symbol indicating the name of the AB which has accredited the CB (in most countries, in the absence of any law requiring certification bodies to register, accreditation is the only way of recognizing a competent, authentic certification body) – same applies to labs
- 9. IAF Mark (optional) – indicating that the certificate is covered under the Multilateral Mutual Recognition Arrangement (MLA) of IAF and hence is internationally equivalent and acceptable in the market – in Inspection/audit – ILAC mark
- 10. Scheme logo – in case issued under a certification scheme



COAE International
Centre of Assessments for Excellence

COAE International certifies that the Management System of:

Janki Devi Memorial College

(University of Delhi)

(Sir Ganga Ram Hospital Marg, Old Rajinder Nagar, New Delhi – 110060, India)

has been audited and found to conform to the requirements of the
Quality Management Systems Standard

ISO 9001:2015

for the following scope of certification:

"Providing Undergraduate Programs in Arts, Humanities, Social Sciences, Commerce and Science Disciplines and Postgraduate Tutorial Programs in Commerce and English as per the Curriculum of University of Delhi"

Initial Certification Date	:	14th March, 2023
Recertification Audit Date	:	14th January, 2026
Validity	:	14th March, 2026

Certificate No. : CI-QMS-03230002 Version - 00 Revision date - NA

Arti Khosla
CEO

Validity of this certificate is subject to the organization maintaining their management system in accordance with COAE's requirements for systems certification.
To confirm validity, send an email at crm@coaeint.com or visit www.coaeint.com

Centre of Assessments for Excellence (COAE)

COMPETENT INSPECTORATE
AND CONSULTANTS PVT. LTD.
(Formerly Competent Inspectorate and Consultants LLP)
CIN:U74995TG2022PTC161136

IB 056

Green Audit Certificate

We take pleasure in Certifying that we have conducted Green Audit of

PATNA WOMEN'S COLLEGE

Autonomous

BAILEY RD, VEERCHAND PATEL ROAD AREA, PATNA, BIHAR 800001

Covering Sustainability, Environment, Water, Waste and Energy Management

IN line with National Building Code 2016-Part 11 and as per directives of NAAC & NABCB

During 19th to 21st June 2023

It indicates 93.35% compliance as per our scoring method

"Detailed report No. CIC/GAR/002 is attached"

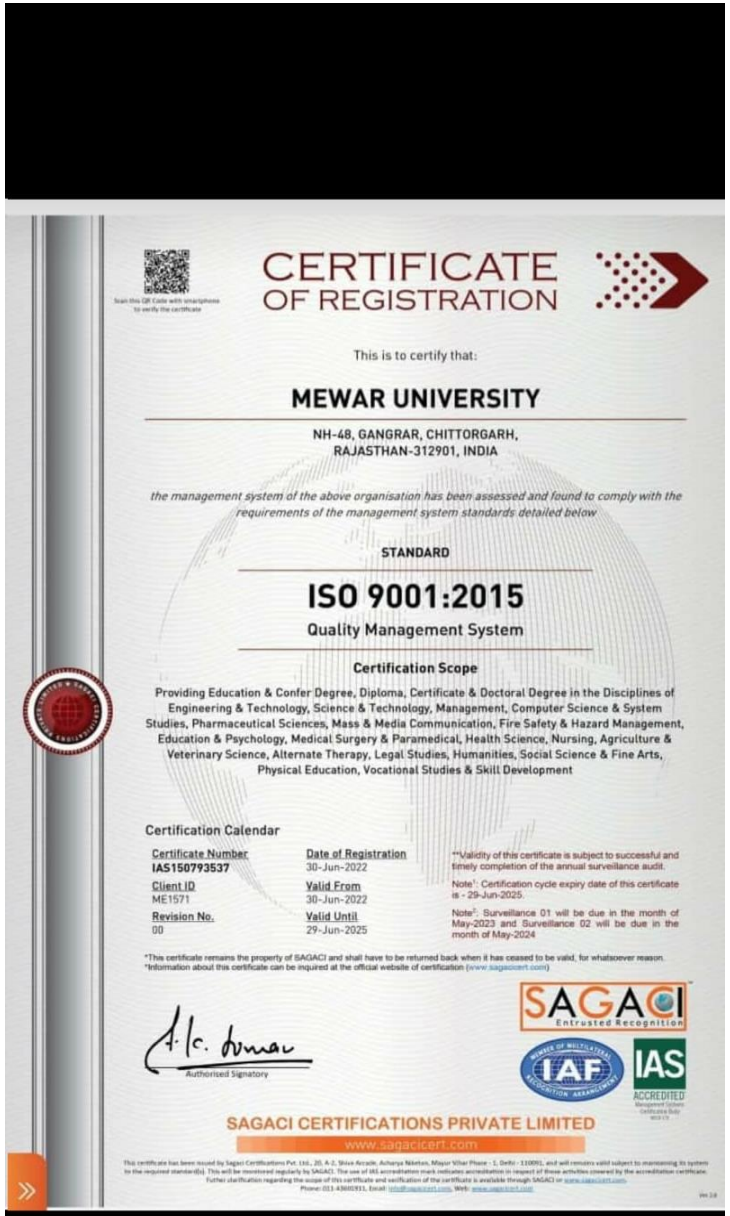
Dr Ajaya Shankar Gupta Ainapur
Principal Auditor
Director (Training and Systems)

Competent Inspectorate and Consultants Pvt. Ltd. ★ Hyd-72

Dr Rama Dasu Pittala
Managing Director

RAMADASU PITTALA
Digitally signed by RAMADASU PITTALA
Date: 2023.07.26 18:41:07 +05'30'

Certificate No: CIC/ GARC/0002 Dt-24/07/2023



CERTIFICATE OF REGISTRATION

This is to certify that:

MEWAR UNIVERSITY

NH-48, GANGRAR, CHITTORGARH,
RAJASTHAN-312901, INDIA

the management system of the above organisation has been assessed and found to comply with the requirements of the management system standards detailed below

STANDARD

ISO 9001:2015

Quality Management System

Certification Scope

Providing Education & Confer Degree, Diploma, Certificate & Doctoral Degree in the Disciplines of Engineering & Technology, Science & Technology, Management, Computer Science & System Studies, Pharmaceutical Sciences, Mass & Media Communication, Fire Safety & Hazard Management, Education & Psychology, Medical Surgery & Paramedical, Health Science, Nursing, Agriculture & Veterinary Science, Alternate Therapy, Legal Studies, Humanities, Social Science & Fine Arts, Physical Education, Vocational Studies & Skill Development

Certification Calendar

Certificate Number	Date of Registration
IAS150793537	30-Jun-2022
Client ID	Valid From
ME1571	30-Jun-2022
Revision No.	Valid Until
00	29-Jun-2025

**Validity of this certificate is subject to successful and timely completion of the annual surveillance audit.

Note[1]: Certification cycle expiry date of this certificate is - 29-Jun-2025.

Note[2]: Surveillance 01 will be due in the month of May-2023 and Surveillance 02 will be due in the month of May-2024

*This certificate remains the property of SAGACI and shall have to be returned back when it has ceased to be valid, for whatsoever reason.
*Information about this certificate can be inquired at the official website of certification (www.sagacicert.com)

Authorised Signatory

SAGACI Entrusted Recognition

IAF

IAS ACCREDITED

SAGACI CERTIFICATIONS PRIVATE LIMITED

www.sagacicert.com

This certificate has been issued by Sagaci Certifications Pvt. Ltd., 20, A-2, Shiva Arcade, Acharya Niketan, Mayur Vihar Phase - 1, Delhi - 110091, and will remains valid subject to maintaining its system to the required standard(s). This will be monitored regularly by SAGACI. The use of IAS accreditation mark indicates accreditation in respect of those activities covered by the accreditation certificate. Further clarification regarding the scope of this certificate and verification of the certificate is available through SAGACI or www.sagacicert.com

Phone: 011-43605931, Email: info@sagacicert.com, Web: www.sagacicert.com

Ver 2.0

Mewar University

IAF INITIATIVE

- IAF has created IAFCertSearch – global directory – https://www.iafcertsearch.org/ - any ISO 9001/14001/50001certificate can be verified
- **Certification Body Data**
- IAF CertSearch receives information from certification bodies to ensure the Certification is valid.
- **Accreditation Body Data**
- IAF CertSearch receives information from Accreditation Bodies to ensure the Certification Bodies are accredited to issue certifications to that standard.
- **IAF Data**
- IAF CertSearch receives data from IAF to ensure the Accreditation Bodies are current IAF members and current IAF MLA signatories.
- The three information sources enable accurate verification of accredited certification

RECOMMENDED STEPS

- Certification or Green audit body should be should be accredited under IAF/ILAC system – preferably by local AB
- AB is IAFSignatory – www.iaf.nu for list of ABs and those who are MLA signatories – www.ilac.org for Inspection ABs
- Scope covered in accreditation – specific mention of standards, sector etc.
- AB logo in certificate
- preferably IAF logo – confirmation of equivalence in MS
- In case of any doubt about a certificate, drop a mail to NABCB – best placed to guide – nabcb@qcin.org;

THANK YOU
FOR YOUR ATTENTION!

Any Questions ?